

<b>HEALTH SCRUTINY COMMITTEE</b>
<b>19 MAY 2016</b>
<b>HOMECARE QUALITY</b>
<b>REPORT OF HEAD OF DEMOCRATIC SERVICES</b>

**1 Purpose**

- 1.1 To consider homecare quality from a contract management and compliance perspective.

**2 Action required**

- 2.1 The Committee is asked to:

- a) review the Council's role in ensuring homecare quality from a contract management and compliance perspective; and
- b) consider scheduling consideration of homecare quality from a safeguarding and social care perspective.

**3 Background information**

- 3.1 The Council commissions homecare services for adults over 18 years who are in receipt of social care and/or continuing healthcare funding.
- 3.2 In January 2014 the Committee heard about the introduction of a new model for homecare services. The model is based around four zones across the City, each of which has a lead provider that undertakes the majority of work in that area but also has other support providers for that area. This approach was introduced in January 2014 and is the model currently in operation.
- 3.3 The Committee heard about Council's compliance and monitoring role against the contracts held with homecare providers. It was suggested that from a commissioning perspective there would be fewer provider relationships to maintain under the new model and this would make it easier to manage service quality. The Head of Contracting and Procurement will be attending the meeting to discuss aspects of homecare quality that relate to contract management and compliance.
- 3.4 The Committee may wish to schedule consideration of quality assurance of homecare from a safeguarding and social care perspective for a future meeting.

**4 List of attached information**

4.1 None

**5 Background papers, other than published works or those disclosing exempt or confidential information**

5.1 None

**6 Published documents referred to in compiling this report**

6.1 Report to and minutes of meeting of the Health Scrutiny Panel on 29 January 2014

**7 Wards affected**

7.1 All

**8 Contact information**

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